

Caltrans' California Integrated Travel Project (Cal-ITP) offers support and technical assistance for a variety of products and services to support transit agencies in fulfilling their goals.

Dedicated Support

- CA public transportation providers receive a dedicated Account Manager to
 - Provide free, ongoing support and technical assistance
 - Serve as your advocate, connecting your agency to all the services Cal-ITP has to offer
 - Listen to your priorities and goals

Payments

- Support with purchasing hardware and software for accepting open-loop payments off CA Master Service Agreements, from Scope of Work development to implementation support
- Assistance with staff training and templated marketing materials for rider outreach
- Access to an open source data dashboard that provides insights from open-loop payment usage

Data Quality

- Monthly quality report sent to your agency evaluating GTFS Schedule and Realtime feeds
- Technical assistance to review the report and troubleshoot validation notices, ensuring that your transit data is accurate and up-to-date
- Technical assistance with getting your GTFS Schedule and GTFS-RT data into major trip planners

Data Assistance

- Fares v2 data creation upon request
- Assistance with meeting Federal and State requirements to have GTFS Schedule data
- Assistance with reviewing your existing contracts
- Guidance on implementing the Transit Operational Data Standard (TODS)

Benefits

- Technical assistance with onboarding on to the Cal-ITP Benefits application, providing you with digital discount eligibility verification and ability to charge open-loop discounted fares
- Access to templated marketing materials, staff training materials, and enrollment metrics

Other

- Support with evaluating and comparing data plans to meet your agency's connectivity needs
- Access to Remix planning and scheduling software for 5311 recipients
- Opportunity to participate in state research projects

...and more! Contact us at hello@calitp.org
or scan the QR code to fill out our intake form.

